



# Being a Good Neighbor in the City of College Park

## A Summary of Local Laws and City Services

Incorporated as a City in 1945, College Park has grown into the second largest city in Prince George's County. The City covers five square miles and has a population of over 26,000 people. People of all ages, occupations, nationalities, races and lifestyles reside in College Park. This summary provides an overview of certain rights and responsibilities you have as a resident of College Park; it is by no means comprehensive. For more information, please contact the appropriate City office, or visit our web page at [www.collegeparkmd.gov](http://www.collegeparkmd.gov)

### HOUSING

With its close proximity to the University of Maryland, College Park is densely populated and has a large number of rental properties. Keeping residential properties clean, attractive and litter-free is a responsibility shared by tenants, landlords and resident homeowners. Every property in the City that houses anyone other than the owner and/or his or her immediate family, or a property occupied by the owner who rents rooms to 3 or more individuals, is required to have a Residential Occupancy Permit, and to undergo annual inspections to ensure compliance with life safety codes. It is illegal for more than five unrelated people to live together in a single-family home. In addition, Maryland State Code requires rental properties built before 1950 to comply with lead paint requirements. Housing and related code enforcement issues are managed by the City's Public Services Department.

### PARKING

All vehicles must display valid license plates. **Off-Street Parking areas** must be covered by asphalt, gravel, or concrete, must be directly accessible from the street without the need to drive over a curb or across grass and may not block sidewalks. **On-Street Parking:** There are several neighborhoods throughout the City that are zoned for Permit Parking only. Be sure to observe the posted restrictions. Parking permits are sold at City Hall. Vehicles may not be parked against the flow of traffic and may not remain in the same parking space for more than 48 hours. **Meter Parking:** Meters are enforced Monday - Saturday, 8:00 a.m. to 10:00 p.m., except on certain holidays and includes the downtown parking garage.

### REFUSE AND RECYCLING

The Public Works Department provides one refuse cart and one recycling bin at no charge to residential households using City refuse service. They should be placed at the curb (not in the street) no more than 24 hours prior to the scheduled day of collection and removed from the curb prior to midnight the same day. Regular collection days are noted below. The City observes all Federal holidays except Columbus Day, and adjusts the collection schedule to accommodate these holidays.

Monday: Autoville South, Berwyn, Calvert Hills, College Park Estates, Lakeland, Lord Calvert Manor, Old Town and Yarrow  
Tuesday: College Park Woods, Crystal Springs, Daniels Park, Hollywood West and Patricia Court  
Wednesday: Autoville North, Cherry Hill, Hollywood East, and Sunnyside

Special trash (bulk items, furniture, etc.) will be collected by scheduled appointment Thursday or Friday. Tires and appliances are collected by scheduled appointment only on Thursday and Friday, and may require a disposal fee. Call Public Works for details, and to schedule your pick up, **before** placing items at the curb. Each year the City sponsors Clean Ups during April and October. Residents may dispose of non-hazardous waste items at the Public Works facility, 9217 51<sup>st</sup> Avenue, on Saturdays from 8:00 a.m. until Noon. Details can be found on the City's Cable Channel or website.

### GRASS, LITTER AND FIREWOOD

Grass must be kept below 12-inches and properties must be kept free of trash and debris. Please take a moment each day to pick up any trash on your property and on the adjacent street and sidewalk. Firewood must be stacked at least 6-inches off the ground to prevent shelter or harborage for rodents.

## RATS

Rats need water, food, and shelter to thrive. To discourage rats from your property, keep your trash secure, keep the lid of your refuse cart closed, properly dispose of pet feces, keep pet food and bird food cleaned up daily, cut the grass regularly, and keep wood piles and other debris removed from the yard. You are responsible for pest control on your property. Contact a licensed pest control contractor for assistance.

## SNOW REMOVAL

During snow events cars should be parked off the street so snow plows can clear snow to the curb. If off -street parking is not available, park on the even-numbered side of the street to facilitate snow removal. Property owners and/or occupants must clear all ice and snow from sidewalks -- including from public sidewalks in front of your dwelling or business -- within 8 hours of daylight after the snow ends.

## PETS

Dogs, cats and ferrets over four-months old require County licenses, which can be purchased at City Hall. Leash laws require dogs and cats to be leashed when they are not on their owner's property. Pet owners are responsible for immediately removing waste deposited by their animal from any property, either public or private. The City's Animal Control Officer enforces applicable animal care laws and can help with a lost pet, wildlife, and licensing issues.

## NOISE

The State, County and City have noise ordinances to regulate acceptable noise levels in our neighborhoods. Noise disturbances can result from parties, stereos, loud cars, even loud groups. The City noise ordinance applies 24-hours and violations of the ordinance are punishable by a fine of \$500 for a first offense and \$1,000 for the second offense within a six-month period. A hearing before the Noise Control Board can be convened if two or more persons are disturbed by noise. The Board can issue fines as previously described, and in certain circumstances call for revocation of the Residential Occupancy Permit. Neighbors wishing to report a noise disturbance can call the Code Enforcement Hotline day or night at 240-487-3588.

**Violations of any Section of the Code of the City of College Park may result in the issuance of municipal infraction citations and fines.**

## YOUTH AND FAMILY SERVICES

College Park Youth and Family Services offers counseling help to families who are having difficulties with everyday living. Individual, family and group counseling is provided to families with children up to 18 years of age. The cost is determined on a sliding fee scale based on income.

## FOR MORE INFORMATION

Visit our web page at [www.collegeparkmd.gov](http://www.collegeparkmd.gov)  
Watch Comcast Channel 71/FIOS 25 for current announcements

Office Hours are Monday through Friday  
8:00 a.m. – 5:00 p.m. OR \*7:30 a.m. – 4:00 p.m.

City Clerk.....	240-487-3501
City Manager.....	240-487-3501
Animal Control.....	240-487-3570
After Hours Emergencies.....	240-375-3165
Code Enforcement/Permits .....	240-487-3570
Noise Complaints.....	240-487-3588
Parking Enforcement.....	240-487-3520
Planning & Economic Development...	240-487-3538
Public Services.....	240-487-3570
Public Works* .....	240-487-3590
Youth and Family Services .....	240-487-3550

To locate the citizen's association for your  
Neighborhood, contact the City Clerk's office  
or visit [www.collegeparkmd.gov](http://www.collegeparkmd.gov)

## Emergency

**Police – Fire - Ambulance.....9-1-1**

## Police Numbers

### Non-Emergency and To Report Suspicious Activity

Prince George's County Police.....	301-352-1200
M-NCPPC Park Police .....	301-459-9088
Maryland State Police .....	301-345-3101
Metro Transit Police.....	202-962-2121
University of Maryland Police.....	301-405-3555

## Other Numbers

College Park Boys & Girls Club .....	301-474-7939
College Park Community Center .....	301-441-2647
Prince George's County Information...	301-350-9700
Seniors Program .....	301-474-0025
Voter Information.....	301-952-3270